



Louisiana HealthHub

STI/HIV/Hepatitis Program

SHHP PROVIDER CONSULTATION WARM LINE

*Provider Consultation/Treatment and
Laboratory Information*

M-F 8:30AM - 4:30PM

STIquestions@LA.GOV

225.846.2158

How it works

1. A **provider** with clinical consultation needs or questions calls or emails the line.
2. The **SHHP Nurse Educator** receives the inquiry and provides clinical consultation in collaboration with the SHHP Medical Director/clinical leads.
3. SHHP logs the questions and provider information for data tracking.

What we provide

- Clinical consultation needs
- Historical laboratory and treatment information
- Client resources

Our goals

- Increasing collaboration between providers and the program
- Improving access to treatment
- Ensuring adequate staging and treatment of sexually transmitted infections (STIs), HIV, hepatitis C and congenital syphilis
- Improving linkage to care
- Improving client resource attainment